

Understanding land access issues

Where do I go for help with land access and land access agreements?

I am getting started – I need to find out about land access.



- Visit the [GasFields Commission](#) or the [Department of Resources](#) to learn about your rights and obligations as a landholder.



I am negotiating a Conduct and Compensation Agreement (CCA) or Make Good Agreement (MGA), and I need help.

- Contact the [Department of Resources](#) for free, informal help. The department can also provide support through conferencing.
- Contact the [Land Court's Alternative Dispute Resolution Panel](#). They can help with mediation, conciliation and arbitration. A fee is required for these services.



I am experiencing a dispute with a CCA or MGA, and I need help.



- Contact the [Land Access Ombudsman \(LAO\)](#) for impartial advice, and a free, independent investigation and dispute resolution process.
- Contact the [Land Court's Alternative Dispute Resolution Panel](#). They can help with mediation, conciliation, and arbitration. A fee is required for Land Court services.

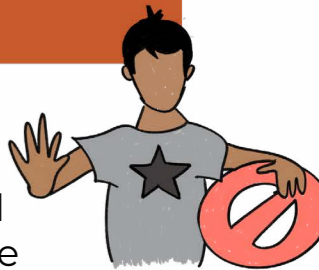
Help! I haven't been able to resolve my issue.

- Contact the [Land Court](#) who can make a final, legal decision about your matter. This is a formal process and fees apply.



Something is wrong - I need to make a complaint or report a law being broken.

- [The Department of Environment and Science](#) can help you to understand Environmental Authority conditions and can investigate complaints related to the environment and water.
- [The Department of Resources](#) can investigate complaints related to resource activities.



Contacts

Land Access
Ombudsman
1800 717 550
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www.lao.org.au

Gasfields Commission
07 3067 9400
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Land Court
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