

# Land Access Issues

What to do and where to go for help

START HERE



**If you're getting your head around Land Access relations**

📌 **Gasfields Commission or Department of Natural Resources, Mines & Energy**  
They'll help you understand your rights and obligations.



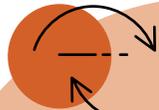
**If you're involved in a dispute related to a Conduct and Compensation Agreement (CCA) or Make Good Agreement (MGA)?**



**Could the other party be in breach of an existing CCA or MGA?**

📌 **Land Access Ombudsman**  
We'll give you impartial advice and can go through an independent investigation and dispute resolution process for free.

**OR**  
📌 **Alternative dispute resolution options**  
You can engage an impartial facilitator, such as a specialist from the Land Court's Alternative Dispute Resolution panel, who can help you and the other party through mediation, conciliation or arbitration. You and the other party may need to cover these costs.



**Negotiating a CCA or MGA?**

📌 **Department of Natural Resources, Mines and Energy**  
They can informally help in negotiations or organise a free conference.

**OR**  
📌 **Alternative dispute resolution options**  
You can engage an impartial facilitator, such as a specialist from the Land Court's Alternative Dispute Resolution panel, who can help you and the other party through mediation, conciliation or arbitration. You and the other party may need to cover these costs.



**If you haven't been able to resolve the issue**

📌 **Land Court**  
They'll make a final, binding decision. This is a formal legal process where legal fees may be incurred.



**If you want to make a complaint or report a law being broken**

**ENVIRONMENT?**  
📌 **Department of Environment and Science**  
They'll talk you through environmental legislation or environmental authority conditions and can investigate any breaches.

**RESOURCES?**  
📌 **Department of Natural Resources, Mines and Energy**  
They'll talk you through resources legislation and can investigate potential offences.

## CONTACTS

**Land Access Ombudsman**  
**Gasfields Commission**  
**Department of Natural Resources, Mines and Energy**  
**Department of Environment and Science**  
**Land Court**

1800 717 550  
07 3067 9400  
137 107  
1300 130 372  
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